

CornerStone Homes Press Release

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FOR IMMEDIATE RELEASE

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***** DRAFT # 1 *****

CORNERSTONE HOMES RECEIVES LAUREL AWARD FOR EXTRAORDINARY CUSTOMER SERVICE

JACKSONVILLE, Florida – CornerStone Homes’ dedication to outstanding customer service was recognized at the 2008 Laurel Awards with the Golden Service Award, one of only two Grand Laurel Awards presented by the Northeast Florida Builders Sales and Marketing Council.

“Customer satisfaction is essential at CornerStone Homes,” said Managing Partner Mark Downing. “We build homes with our customers in mind and take extra steps to make sure our buyers are genuinely satisfied. Our goal is to exceed expectations in every home.”

CornerStone Homes regularly commissions Woodland, O’Brien & Associates, a national independent consulting and research firm working exclusively with homebuilders, to survey customers and measure their satisfaction regarding their homes and experience with the company. The builder consistently achieves positive responses from customers.

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Most recently, 100 percent of the company's customers surveyed by Woodland, O'Brien & Associates indicated they would enthusiastically and willingly recommend CornerStone Homes to their friends, co-workers and relatives. Survey results also showed nearly 40 percent of the company's current buyers were referred to the company from by its previous home-buying clients.

CornerStone Homes uses many systems to track and deliver superior customer service. Company representatives communicate with homeowners and closely monitor their experiences throughout the building process to ensure expectations are met. Follow-up after move-in is also important. CornerStone Homes schedules in-home visits at the one-month and 11-month anniversaries. They also provide a user-friendly warranty program.

"We want customers to have a great experience building their dream home with us," Downing said. "We have stunning designs and we will personalize plans to best meet homebuyers' needs."

The award-winning CornerStone Homes builds one-of-a-kind homes with outstanding quality craftsmanship and incomparable customer service. Personalizing homes is the company's specialty. In addition to new home construction, the company also offers professional remodeling and home repair services.

CornerStone Homes is building in Northeast Florida's finest neighborhoods, including Austin Park at Nocatee, RiverTown, Kensington, GroveWood at World Golf Village, Eagle Harbor, Eagle Landing, Doctors Inlet Reserve, Rolling Hills and Hunter Oaks. The company also builds on individual homesites.

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For more information, call (904) 786-7000 or visit

www.mycornerstonehomes.com.

Photography:

CornerStone Homes received the Golden Service Award for outstanding customer service at the 2008 Laurel Awards.

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